

# SPAEase LIFTER WARRANTY

**All SpaEase Lifters** are warranted to be free from defects in material and workmanship for a period of **FIVE YEARS** (60 months) from the original date of purchase.

SpaEase Cover Lifters will be free from defects in materials or workmanship that would cause the Lifter to be inoperable in normal working conditions. Any defects in materials or workmanship for five years from the date of purchase will be repaired or replaced at the option of Manufacturer.

**COMPARE OUR WARRANTY TERMS:** This is a 100% Non-Prorated Warranty on all parts for the full 5 years. Only parts excluded from the warranty are the gas shocks which include a 100% One Year warranty.

## **EXCLUSIONS TO WARRANTY**

- Lifter has been subjected to alteration, misuse or repairs by anyone other than authorized representatives of Manufacturer, unless express written approval is given.
- Damage caused by improper installation or during transportation from the seller to the purchaser.
- Any damage resulting from any misuse, abuse, negligence, acts of God, accident or alteration, or use during excessive high wind storms.

The warranty covers the operational use of the lifter but does not cover scratches, abrasions, rusting or any defects to the finish of the material caused by or resulting from exposure to the sun, rain, chemicals or environmental factors or any defects resulting from normal fading and/or minor deterioration. Exchanging gas shocks for different weights to increase or lessen lift assistance is not included in the warranty.

**PERFORMANCE:** To obtain warranty service; in the event of a defect covered by this warranty contact your Seller and provide a copy of the original bill of sale along with photo(s) clearing showing the defect and a short explanation. Lifter will be repaired or replaced at the discretion of Manufacturer. Should it be necessary, purchaser is responsible for shipping lifter or parts back to original Manufacturer. Address of closest office of Original Manufacturer will be provided by Seller. The warranty includes all material and labor costs performed at the Manufacturer's facility but does not include labor in the field or the cost of shipping.

**No returns will be accepted without a prior issued "Returned Authorization".**

**FREIGHT DAMAGE:** Any product damaged in freight will be replaced by Manufacturer provided purchaser files the appropriate claims form in a timely manner with the carrier and submits copies to Manufacturer within five (5) working days of receiving the damaged merchandise. All claims should also be reported directly to the seller.

**LIMITATIONS:** This is a limited warranty extended solely to the original purchaser, is not transferable. It is solely for residential use, not to be installed for commercial use.

**DISCLAIMERS:** The only express warranties are set herein and any implied warranties, including the warranties of merchantability and fitness for a particular purchase, are limited in duration to that of the expressed warranties. This warranty does not cover consequential damages or incidental damages including damage to property or injury arising from the use or inability to use this product. Manufacturer or Seller shall in no event be liable for any amount in excess of the original purchased amount. Some states do not allow the exclusion or limitation of consequential or incidental damages, so the above limitation may not apply to you. These disclaimers shall be equally applicable to any service provided by the manufacturer or designated representatives. All disputes are subject to arbitration.

**Warranty is effective for covers manufactured after 05/01/16**